VPAT™ - Voluntary Product Accessibility Template® Version 1.3

Name of Product: SIRS Knowledge Source (Includes SIRS Issues Researcher, SIRS Government Reporter, and SIRS Renaissance)
Product Link: http://sks.sirs.com
Contact for more Information:
http://support.proquest.com/proquest/apex/contactussubmitcase?l=en_US
Date: 12-2-16

Note: All sections that are not applicable for this web product have been greyed out.

Summary Table

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Criteria	Supporting Features	Remarks and explanations
Section 1194.21 Software Applications and Operating Systems	**Supports**	Application is compliant.
Section 1194.22 Web-based Internet Information and Applications	**Supports with exceptions**	Application is compliant but has some exceptions. See below for full details.
Section 1194.23 Telecommunications Products	**Not applicable**	This product is not considered a telecommunications product according to the definition in Section 1194.23.
Section 1194.24 Video and Multi-media Products	**Supports with exceptions**	This product does not contain video content. Training videos have exceptions noted below.
Section 1194.25 Self-Contained, Closed Products	**Not applicable**	This product is not considered a self-contained product according to the definition in Section 1194.25.
Section 1194.26 Desktop and Portable Computers	**Not applicable**	This product is not considered a desktop product according to the definition in Section 1194.26.
Section 1194.31 Functional Performance Criteria	**Supports**	Supports with some exceptions. See below for full details.
Section 1194.41 Information, Documentation and Support	**Supports**	Supports with some exceptions. See below for full details.

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Section 1194.21 Software Applications and Operating Systems – Detail **VPAT™ - Voluntary Product Accessibility Template®**		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	**Supports**	SIRS Knowledge Source is designed for keyboard access. Product functions are available and executable from a keyboard. All input boxes and forms can be tabbed into.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	**Supports**	SIRS Knowledge Source does not disrupt or disable standard browser accessibility features
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	**Supports**	The current input focus can be discerned by assistive technology (using standard html code for forms, etc.).
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	**Supports**	Sufficient information about user interface elements is available. All images used to represent functionality or actions have associated text labels (or alt / title text if a text label is not appropriate).

(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	**Supports**	Bitmap images are not generally used to identify controls, status indicators, or programmatic elements in SIRS Knowledge Source. When used for these purposes, standard and consistent images are used throughout the product.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	**Supports**	Standard HTML input elements that are supported by all browsers are used. Any text written to the screen can be interpreted by assistive technologies.
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	**Supports**	The CSS style sheet can be overridden in the product using the browser settings.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	**Not applicable**	There is no animation in this product.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	**Supports**	Color is used to enhance usability by drawing attention to certain areas of the screen. Color is not used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	**Not applicable**	No features in SIRS Knowledge Source allow the user to adjust color and contrast settings.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	**Supports**	This product does not use flashing or blinking elements in the user interface.

(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	**Supports**	Users can navigate and interact with form elements using Assistive Technology.

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Section 1194.22 Web-based Internet information and applications – Detail **VPAT™ - Voluntary Product Accessibility Template®**		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).–	**Supports with exceptions**	All non-text elements important to navigation or site functionality have appropriate alt attributes. Exceptions: Some image content, while coupled with descriptive titles and (sometimes) descriptions, do not have alt text on the actual image.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	**Not applicable**	There is not video content in this product.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	**Supports**	Color is used to enhance usability by drawing attention to certain areas of the screen. Color is not used as the only means of conveying information, indicating an

		action, prompting a response, or distinguishing a visual element.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	**Supports**	All content is still available and all pages are readable with CSS turned off.
(e) Redundant text links shall be provided for each active region of a server-side image map.	**Not applicable**	SIRS Knowledge Source doesn't currently use server-side Image maps.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	**Not applicable**	SIRS Knowledge Source doesn't currently use client-side Image maps.
(g) Row and column headers shall be identified for data tables.	**Supports with exceptions**	Exceptions: Some data tables in articles are presented as images and are not readable by Assistive Technology.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	**Supports with exceptions**	Exceptions: Some data tables in articles are presented as images and are not readable by Assistive Technology.
(i) Frames shall be titled with text that facilitates frame identification and navigation	**Not applicable**	Frames are not used to present content.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	**Supports**	Graphics and other elements of the content do not flicker.
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	**Supports with exceptions**	Perfect text equivalents are not available for image content, but images are associated with an article which provide supporting and descriptive information about the content in the images.

(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	**Supports**	Functional text is available on pages utilizing scripts.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	**Not applicable**	Plugins are not required to use this product.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	**Supports**	All forms have been coded with the necessary mark-up (e.g., using labels / ids, fieldsets, etc.) to make them accessible to assistive technologies.
(o) A method shall be provided that permits users to skip repetitive navigation links.	**Supports**	User can skip header navigation links using keyboard navigation.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	**Not applicable**	SIRS Knowledge Source does not require timed responses.

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) - 1.1, (b) - 1.4, (c) - 2.1, (d) - 6.1, (e) - 1.2, (f) - 9.1, (g) - 5.1, (h) - 5.2, (i) - 12.1, (j) - 7.1, (k) - 11.4.

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Section 1194.23 Telecommunications Products – Detail **VPAT™ - Voluntary Product Accessibility Template®**		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a		

TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.		
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.		
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.		
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.		
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.		
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.		
(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.		
(h) Where a telecommunications product delivers output by an audio		

transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.		
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.		
(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.		
(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.		
(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.		
(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per		

character.		
(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.		

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Section 1194.24 Video and Multi-media Products – Detail

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Criteria	**Supporting Features**	**Remarks and explanations**
a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.	**Not applicable**	
(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.	**Not applicable**	
(c) All training and informational video and multimedia productions	**Does not support**	ProQuest training videos do not contain closed captions. This

which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.		product does not contain video content.
(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.	**Does not support**	ProQuest training videos do not contain audio descriptions. This product does not contain video content.
(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.	**Supports**	The content in ProQuest training videos have text equivalents in the Help section.

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Section 1194.25 Self-Contained, Closed Products – Detail

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Criteria	**Supporting Features**	**Remarks and explanations**
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.		
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.		
(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).		
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular		

biological characteristics, shall also be provided.		
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.		
(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.		
(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.		
(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.		
(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.		
(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the		

48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.		
(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.		
(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.		
(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.		

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Section 1194.26 Desktop and Portable Computers – Detail **VPAT™ - Voluntary Product Accessibility Template®**		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) All mechanically operated controls and keys shall comply with §1194.23 (k) (1) through (4).		
(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that		

complies with §1194.23 (k) (1) through (4).		
(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.		
(d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards		

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Section 1194.31 Functional Performance Criteria – Detail

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Criteria	**Supporting Features**	**Remarks and explanations**
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	**Supports**	This product is coded to work with screen readers and other assistive technologies.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	**Supports**	This product is coded to work with screen readers and other assistive technologies. In addition, text size can be adjusted through standard browser functionality.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	**Not applicable**	There is not audio or video content in SIRS Knowledge Source.
(d) Where audio information is important for the use of a product, at	**Not applicable**	Audio information is not crucial to the use of the product.

least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.		
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	**Not applicable**	User speech is not required to use the product.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	**Supports**	All screen elements are designed to be accessible for users with poor motor control (e.g., clickable areas are suitably sized and spaced). Links and form elements can be accessed using the tab key.

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Section 1194.41 Information, Documentation and Support – Detail

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Criteria	**Supporting Features**	**Remarks and explanations**
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	**Supports**	Product details are available from the corporate site or on request. Users are encouraged via the Accessibility page to use the contact form if they require any further help with using the product.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	**Supports**	Information about accessibility features and compatibility is available via a link in the footer.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	**Supports**	The Accessibility Help page provides support information for users with disabilities. There is also a ‘Contact Us’ link on each page where users can direct

		queries or suggestions to our support staff. Details for accessing technical support can be found in the product. Users are provided with email and phone contact details.

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