

ODI Conformance Checklist: Discovery Service Provider

Discovery service providers are encouraged to take specific measures to assert their conformance with NISO RP-19-2014, the recommended practices of NISO's [Open Discovery Initiative](#). These measures are voluntarily made by each organization, in an effort to increase transparency and communications around pre-indexed or "web-scale" library discovery services.

The ODI Conformance Checklist below is for the ProQuest Summon® discovery service.

Y/P/N	Recommendation	Reference	Comment
P	Discovery Service provides content listing for library customers.	3.3.1	ProQuest makes available a variety of information about the content of repositories, and will be increasing visibility with additional granular metadata reports.
	Linking	3.3.2	
Y	Discovery Service does not discriminate among Content Providers contributing to the service.	3.3.2 (1)	
P	Mechanisms are offered to enable libraries to establish preferences regarding which platforms to present to users as link targets, and in what order or priority.	3.3.2 (2)	Preferences can be set by the library, however our system takes into consideration the "best available link," without favoring any particular Content Provider, to avoid serving up broken links.
Y	Discovery Service confirms with non-bias with regard to content indexed and results presented to the user. A statement in this regard is published annually.	3.3.2 (3)	
Y	Discovery Service uses an algorithm that is non-preferential with regard to the Content Provider for generating result sets, relevance rankings, and link order.	3.3.2 (4)	Our system algorithm is non-preferential when it comes to Content Providers. Our system takes into consideration the "best available link," without favoring any particular Content Provider, to avoid serving up broken links.
Y	Link presentation associated with a given result is configurable by libraries.	3.3.2 (5)	
Y	A seamless link (not necessarily a full-text link) is provided from the discovery screen(s) to the A&I interface(s) utilized in the Discovery Service index.	3.3.2 (6)	

Y/P/N	Recommendation	Reference	Comment
Y	Discovery Service provides usage metrics to content providers.	3.3.4.1	
Y	Report total number of searches.	3.3.4.1.1 (1)	
P	Report on result clicks.	3.3.4.1.1 (2)	Result clicks are reported by provider, with plans to make reporting available for specific collections.
Y	Report on total number of click-throughs.	3.3.4.1.1 (3)	
Y	Report referrer URL identifying the Discovery Service.	3.3.4.1.2	
P	Discovery Service provides usage metrics to libraries.	3.3.4.2	We meet the requirements for many of these usage metrics, with plans for full compliance.
Y	Report on total number of searches per month.	3.3.4.2 (1)	
Y	Report on total number of unique visitors per month.	3.3.4.2 (2)	
P	Report on total number of click-throughs per month.	3.3.4.2 (3)	We can provide click-throughs per month by provider and have plans to add click-through for specific collections.
Y	Report top 500 search queries for the last period.	3.3.4.2 (4)	
Y	Report top 100 referring URLs to the Discovery Service for the last period.	3.3.4.2 (5)	